

Maruson's Equipment Protection Policy

Valid in the USA and Canada Only for 120 Volts Products

This is not a Warranty Policy. Please refer to the Maruson Limited Warranty Certificate for information concerning the Warranty Policy for your Maruson Products. The limitations and conditions contained in this Equipment Protection Policy do not affect the terms of the Warranty.

If your electronic equipment is damaged by power line transients on a utility power line (120 Volts power system) while properly connected directly into a standard Maruson product which is covered by the Equipment Protection Policy, and if all of the remaining conditions specified below are met, Maruson will, at Maruson's sole discretion, during the three (3) years following your purchase of Maruson product, replace the Maruson product and either:

- A. Pay for the repair of the connected equipment, or
- B. If Maruson determines that the damage was caused due to the failure of their product to protect against power line transients, they will reimburse you for the equipment at fair market value as determined by the current price list of Orion Blue Book by Orion Research Corporation, or equivalent, in an amount not to exceed the dollar limits of US\$25,000.

Maruson products have been designed to protect against power line transients, as recognized by industry standards, to include spikes and surges on AC power lines.

Maruson reserves the right to investigate and determine if the damage to the connected equipment was due to a Maruson product failure by requesting that damaged equipment be sent to Maruson for inspection. This policy is in excess of, and applies only to the extent necessary beyond any coverage for the connected equipment provided by other sources, including, but not limited to, any manufacturer's warranty and extended warranty coverage.

Equipment Protection Policy Dollar Amount and Time Limits

For customers that meet the qualifications and conditions set forth in this policy, Maruson will provide reimbursement for the cost of repair or the fair market value up to a limit of US\$25,000 during the period of three (3) years from the date of purchase as shown on the commercial invoice.

Eligibility for Coverage Under the Equipment Protection Policy

1. The Maruson product must be registered within 15 days from the time of purchase. All information must be filled out and you should retain a copy for your own records.
2. All connected equipment must be UL or CSA approved.
3. The Maruson product must be plugged into a properly wired and grounded outlet; no extension cords, adapter, other ground wires, or electrical connections may be used with the sole exception of other standard Maruson 120V products. The installation must not include power protection products made by any manufacturer other than Maruson. The installation must comply with all applicable electrical and safety codes set forth pursuant to the National Electrical Code (NEC).
4. Any claim under the Equipment Protection Policy must be made within 10 days of the date of alleged damage.
5. The Equipment Protection Policy covers only standard AC 120 Volts products used in the United States and/or Canada.

What is Not Covered Under the Equipment Protection Policy:

1. Damage to electronic equipment resulting from transients on data lines is not covered.
2. Restoration of lost data and reinstallation of software are not covered.
3. This policy does not cover damage from a cause other than AC power line transients.
4. Damaged caused by failure to provide a suitable installation environment for the product (including, but not limited to, lack of a proper safety ground).
5. Damage caused by the use of the Maruson product for purposes other than those for which it was designed.
6. Damage caused by accidents, or disaster such as fire, flood, wind, or war.
7. Damage caused by abuse, misuse, alteration, modification, or negligence.
8. This policy is null and void if in Maruson's view, the Maruson product has been tampered with or altered in any way.
9. Except as expressly provided in this policy, in no case shall Maruson be liable under the terms of this policy for any damages whatsoever, including but not limited to, direct, indirect, special, incidental, consequential, or multiple damages arising out of the use of the Maruson product or damage to the connected equipment, regardless of the legal theory on which such claim is based. Even if advised of the possibility of such damage, such damages include, but are not limited to, loss of profits, loss of savings or revenue, loss of use of the Maruson products or the connected equipment or any associated equipment, loss of software, cost of capital, cost of any substitute equipment, facilities of services, downtime, the claims of third parties, including customers, and injury to property.

Procedures for Submitting an Equipment Protection Policy Claim:

1. If all of the conditions for coverage are satisfied, call the Maruson Customer Service Department at 1-888-MARUSON and obtain an Equipment Protection Policy RMA number. Maruson will forward to you an Equipment Protection Policy claim form, which must be completed and filled within 30 days.
2. Mark the Equipment Protection Policy RMA number on the package of Maruson product you are returning.
3. Pack the Maruson product in its original packaging. Or, properly pack the Maruson products in a packaging box with filler material so as to be suitable for transportation by United Parcel Services, Federal Express, or Post Service. Enclose the completed Equipment Protection Policy claim form and a copy of your Purchase Invoice (or, sales receipt) for the Maruson product in the shipping box.
4. Mark the RMA number clearly on the outside of the shipping box.
5. Ship the product (with one way shipping charges pre-paid by you) to:

Maruson Technology Corporation

1043 Segovia Circle

Placentia, CA 92870-7137 USA

Attention: EP-RMA No. _____

6. Maruson will evaluate the product to determine its level of functionality and will examine the product for evidence of damage from AC power line transients:
 - (A) If Maruson's evaluation provides no evidence of damage from utility power line transient. Maruson will send to the customer (1) A report summarizing the tests performed and (2) Rejection of claim notice.
 - (B) If the Maruson product shows evidence of damage from utilities power line transients. Maruson will request that all connected equipment for which an Equipment Protection Policy claim has been submitted be sent for evaluation to either Maruson or an authorized service center. If it is determined that the connected equipment has been damaged from utility power line transients. Maruson will, in its discretion, either authorize you to have the equipment repaired or reimburse you for the fair market value of the damaged equipment, up to the limit of US\$25,000.
7. If you are authorized by Maruson to have the connected equipment repaired, it must be performed at a service center that is authorized by the manufacturer of the connected equipment. Maruson reserves the rights to (a) contact the authorized service center directly to discuss the repair costs and damage to the connected equipment to determine if it was caused by AC power line transients and (b) request that the service center forward the connected equipment or components of the connected equipment to Maruson for inspection.
8. Maruson will, after determining that the damage was caused by the failure of the Maruson product to protect against AC power line transients, issue payment to you, in its sole discretion, for either costs of repair or the fair market value of the connected equipment, up to the dollar limit of US\$25,000. Maruson reserves the right to require you to transfer title and deliver the connected equipment to Maruson if it chooses to reimburse you for the fair market value of the connected equipment.
9. Unless modified in a writing signed by Maruson and you, the terms of this policy are understood to be the complete and exclusive agreement between the parties, superseding all prior agreements, oral and written, and all other communications between the parties relating to the subject matter of this agreement. No employee of Maruson or any other party is authorized to make any representations beyond those made in this agreement concerning the Equipment Protection Policy.

Maruson Technology Corporation

1043 Segovia Circle

Placentia, CA 92870-7137 USA

Tel: 1-888-MARUSON, Fax: (714) 630-0273