

ATTENTION FOUST CUSTOMERS

HELP US TO KEEP COSTS DOWN BY RECYCLING

Please read our cartridge refund policy which is attached to this form. Recycle your used cartridge and receive a \$15.00 refund for each cartridge you return. We have two different shipping sources, with no cost to you. For either FedEx Return or Spee-Dee EZ Return, we ask that you empty the carbon from the cartridge and repackage the used cartridge in the shipping box that you received your new cartridge in. For FedEx, you will need to take the package to either a FedEx or Kinko's shipping location. If you are in the Spee-Dee delivery area, you can request a form to fill out and fax to them, or ask us to send you the online form to fill out and submit. They will come and pick up your package. If you don't have access to either a fax or online service, call us and we will submit the form for you. Please check www.Fedex.com for a shipping location near you.

THANK YOU – YOUR EFFORTS ARE APPRECIATED
PLEASE CONTACT US AT 1-800-353-6878 IF YOU HAVE ANY QUESTIONS
PLEASE ALLOW 6 WEEKS FOR PROCESSING REFUND CHECKS

12/8/08

RECYCLE YOUR CARTRIDGE!!
HELP US, HELP YOU, HELP THE ENVIRONMENT
AND GET \$15.00 BACK
HOW TO DO IT

Use FedEx or Spee-Dee return labels for ground shipment return of empty 160 series cartridges. Other products being returned due to error, warranty, etc...can be returned using these labels also.

1. FedEx and Spee-Dee return labels are pre-printed with all necessary information.
2. Customer peels and sticks the label on the outside of the box.
3. **CALLING FEDEX FOR PICK-UP IS NOT PART OF THE RETURN PROGRAM. \$3.00 WILL BE DEDUCTED FROM YOUR REFUND CHECK IF YOU HAVE CALLED FOR A PACKAGE TO BE PICKED UP ON MONDAY THRU FRIDAY. IF YOU CALL FOR A SATURDAY PICK-UP, THERE IS A \$15.00 CHARGE TO US, THEREFORE, YOU WILL NOT RECEIVE A REFUND CHECK.**
4. For FedEx returns, boxes may be given to any FedEx driver or taken to a FedEx/Kinko's shipping facility. For locations, please go to their website, www.fedex.com. For Spee-Dee EZ return labels, please fill in the proper form, submit it to Spee-Dee, and they will come and pick it up. This form can either be filled in online or we will send you a copy to fill in and fax to them. If you don't have access to the internet or a fax machine, call our office and we will submit it for you.

RETURN SHIPPING IS FREE

- **ALL CARBON MUST BE REMOVED FROM THE CARTRIDGE TO RECEIVE \$15.00. BE SURE TO REMOVE THE CARBON OUTSIDE THE HOUSE OR IN A GARAGE. YOU MAY STILL RETURN THE CARTRIDGE WITH CARBON, BUT YOU WILL NOT RECEIVE A REFUND.**
- REMOVE TWO PIECES OF TAPE ON TOP OF CARTRIDGE, REMOVE SILVER RIM AND POUR OUT CARBON.
- **ALL METAL PIECES MUST BE RETURNED, INCLUDING FILTERDOWN SCREEN AND WIRES. DO NOT REMOVE ANY PIECES OF METAL, ONLY CARBON.**
- **PLEASE PLACE THE YELLOW COPY OF YOUR INVOICE OR ANOTHER PAPER SHOWING YOUR FULL NAME AND ADDRESS INSIDE THE BOX, OTHERWISE A \$2.00 CHARGE WILL BE IMPOSED FOR TRYING TO IDENTIFY THE PERSON WHO RETURNED THE CARTRIDGE.**

ABOVE CONDITIONS MUST BE MET OR YOU WILL FORFEIT YOUR \$15.00 DEPOSIT. NO EXCEPTIONS.

E.L. FOUST CO., INC.
1-800-353-6878